

Responder® 5 Integration with Interactive TV

Improving the patient experience with interactive information

Delivering improved communication through patient engagement.



Putting entertainment and education in the patient's hand.



Interactive TVs at the patient bedside can be an important information source for patients and their families, encouraging them to be more active participants in their care. Interactive TV systems can also deliver education to the patient, with content on specific health conditions, medications, tests and procedures. Interactive TV can also streamline many common tasks such as patient discharge, medication and pain management.

Enable Patient Involvement

By integrating with Rauland's Responder 5 nurse call, the bedside Interactive TV is a more complete and timely picture of staff/patient assignments that can be delivered to further improve the staff/patient communication.

The integration through ResponderSync® allows the nursing assignment to be made once and enables the patient's TV screen to display a photo and name of the care team members assigned to him or her.

Patients and family benefit by being able to readily identify, recognize and communicate with their caregivers. Putting a face with the name can bring a sense of comfort to a patient, and the patient and family's ability to know their care team and understand their role makes them more likely to ask questions and become more actively involved in the care process. That can result in better patient outcomes and lower healthcare costs for both patient and provider.

Improving the patient experience

Responder 5 interfaces with Interactive TVs to provide the following:

- Educate your patients
- Patient satisfaction and HCAHPS, real-time patient surveys rather than post discharge. Know when a patient is feeling less than satisfied to get to that patient before they go home to make the best outcomes possible
- ResponderSync – patients feel more in control of their stay, sometimes the simplest of communications are forgotten (introductions to a patient and explanation of who they are)
- The pillow speaker is already the life line for a patient. Adding on the capability to work with the hospital specific Interactive TV keeps the control in the patient's hands.



Single Controller for Multiple Systems



With care teams having increasing responsibilities and fewer resources, an integrated communications platform can quickly deliver information to patients when they're most receptive and in ways that are easy for them to understand. With the Responder 5 integration, a patient can navigate through the Interactive TV system simply by using a custom-designed robust pillow speaker. The pillow speaker not only connects directly to the Responder 5 Patient Station to control the Interactive TV, it also can adjust lighting and sound within the room and enable immediate communication with the care providers.

Real time, patient-specific care information delivered bedside can save time for the care team while improving their interactions with patients and their families.

Responder 5 interfaces with the leaders in Interactive TVs:

getwell:)network[®]

allen
 TECHNOLOGIES

SONIFI[™]

SIEMENS

SKYLIGHT
 HEALTHCARE SYSTEMS

 **LINCOR**
 Empowering Patients. Improving Outcomes.

LOCATEL 
 ENTERTAINMENTHOSPITALITYSYSTEM

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